



Position Description

Volunteer - Disability Program Music Teacher

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| Directorate: | People and Culture |
| Reports to: | Student and Volunteer Placement Coordinator |
| Direct Reports: | Nicola Matthews |

Our vision is ensuring the health and wellbeing of our community. Our [values](#) are:



About Us

DPV Health is a leading healthcare service provider and Premier's Primary Healthcare Service of the Year 2023 & 2024. In Melbourne's northern growth corridor, DPV Health delivers a wide variety of clinical, community health and wellbeing services.

Over the past three years, DPV Health has embarked on an exciting cultural transformation called the [DPV Health Way](#). This included a values refresh, with renewed focus on Our People, their contribution to our organisation and community and enforcing our commitment to excellent care, supporting every employee in leading a happy, balanced, fulfilling life; no matter who they are, where they are from — or where they are going. Our workplace culture is committed to DPV Health values and celebrates workforce diversity reinforcing the positive approach we have to the way people contribute, communicate, engage and interact.

Our People deserve to feel empowered and supported as they pursue their professional goals, learn new skills, and achieve meaningful milestones in their work. At DPV Health, we foster an environment that promotes greater growth, innovation, and collaboration, so you can feel elevated every day.

We invest in Our People, proudly offering a diverse range of opportunities including knowledge sharing, ongoing learning and development, leadership development, connectedness, and celebration; these are key pillars in our culture.

About this role

As a **Volunteer Disability Program Music Teacher**, you will play a vital role in supporting **DPV Health Ltd's vision** by assisting the **Disability Centre-Based Service in the Whittlesea LGA**. Your support will contribute to the success of the program and enhance the well-being of clients.

As a **Music Program Volunteer**, you will play a key role in **enhancing the well-being and engagement** of people living with disabilities by **leading interactive music sessions**. Using instruments such as **guitar, keyboard, percussion, or vocals**, you will create a **fun, inclusive, and therapeutic environment** where participants can explore music, express themselves, and develop new skills.

You will work closely with **Disability Instructors** to integrate music into the **Centre-Based Program**, supporting participants in achieving their **NDIS goals** through **creative expression, sensory stimulation, and social interaction**.

This role is ideal for **musicians, music teachers, or passionate individuals** who enjoy sharing their love of music in a supportive and engaging setting.

Roles Key Accountabilities

- Support Disability Instructors in delivering **onsite and community-based programs**, such as:
 - **Sensory activities**
 - **Music, dance, and movement**
- Work within a **team environment** to implement our **Excellent Care values**, ensuring the best outcomes for participants and the team.
- Support clients with **individual communication strategies** to enhance engagement and connection.
- Maintain **respectful and clear communication** with both participants and Disability Instructors.
- Commit to a weekly **2 hour session (Between 9:30 AM – 2:30 PM)**.

Qualifications, Experience and Skills

- Ability to **play a musical instrument** (e.g., guitar, keyboard, percussion).
- Experience in **music performance, teaching, or facilitation** (formal or informal).
- Passion for **using music as a tool for engagement and well-being**.
- Understanding of, or willingness to learn about, **disability support and inclusive practices**.
- Strong **interpersonal and communication skills**.
- Patience, empathy, and the ability to adapt sessions to diverse needs.
- Ability to work as part of a **team** in a dynamic environment.
- Commitment to **DPV Health's values and Excellent Care Framework**.

Culture, Engagement, Diversity – People Experience

- Uphold DPV Health Values and Code of Conduct.
- Promote an inclusive, respectful, and safe environment with zero tolerance for bullying or harassment.
- Demonstrate knowledge of community support services provided by DPV Health.

Health and Safety

- Prioritise personal and team safety, promptly reporting any incidents, hazards, or injuries.
- Adhere to **Occupational Health and Safety (OHS)** laws, policies, and training.
- Engage in safety initiatives and continuous improvement efforts.

DPV Health Requirements

- Current Victorian Driver's Licence
- Satisfactory Police Check
- International Residency Statutory Declaration and International Police Check (if required)
- Proof of Vaccination Status (3x COVID immunisations)
- Valid Working with Children Check
- NDIS Check

Service Delivery

- Uphold DPV Health Values and policies.
- Treat all clients and colleagues with respect, dignity, and compassion.

Communication and interpersonal approach

- Work effectively as part of a team.
- Communicate respectfully with individuals from diverse cultural and socio-economic backgrounds.
- Identify opportunities for improvement and voice constructive suggestions.
- Adapt to changing environments and tasks as needed.
- Maintain a high standard of work ethics and professionalism.

Client Focused Approach

- Deliver services with the client's best interests at heart.
- Foster positive and supportive relationships with clients.
- Be responsive to client feedback and service requirements.

Training and Development

- Participate in required training and development activities to enhance skills and service quality.

Quality, process improvement and innovation

- Continuously seek ways to improve service delivery.
- Identify and propose efficiency improvements where possible.
- Adapt to changes and challenges with a proactive mindset.
- Maintain a commitment to high-quality service standards and ethical practices.

Volunteer Acknowledgement

I, _____, acknowledge I have read and understood this position descriptions and the requirements of my role.

Signature _____ Date _____